

General Conditions

RESERVATION

Reservations can be made by the reservation form on the website. After we have received your reservation we will send you a confirmation. The confirmation shows the first payment of 50% (to pay within 7 days) and the final payment of 50% (for pitches to pay at the moment of arrival, for rentals to pay 30 days before arrival). After we have received the first payment the reservation is final. Reservations cannot be transmitted.

CANCELLATION

If a cancellation is made more than 6 weeks before arrival, the obligation to pay the final payment (50% of the total amount) expires, there is no restitution of the deposit (50% of the total amount). If cancellation is made within 6 weeks before arrival there is no refund.

We recommend to get an cancellation insurance, in case of cancellation we will make a cancellation note that you can submit to your insurance. Early departure or delayed arrival don't lead to any refund.

RESPONSIBILITY

The camp-site is not responsible for damage, injury, theft, accidents and incidents involving renter and his company during their stay.

CAMPING REGULATIONS

Renters and their company need to adhere to the camp-site regulations and general conditions. The management reserves the right to deny access to the camp-site if one or more persons misbehave. The renter will not receive a refund on the amount paid.

AVAILABILITY

The pitches are available after 14.00 hrs, departure before 12.00 hrs. The rentals are available after 15.00 hrs, departure before 10.00 hrs.

PETS

On the pitches pets are allowed if they have been vaccinated and have a passport. Pets must be leashed on the camp-site at all times and may not bother other guests. Dogs can be walked outside the camp-site. Pets are NOT allowed in the rental accommodations.

RENTALS, LINEN

For the rental accommodations the renter has to bring linen themselves, if the renter doesn't take care of this, then he is obligated to rent a linen package on the camp-site by paying the owed rent.

RENTALS, DEPARTURE

The rental accommodation must be left behind properly. This includes all items in their original place, clean kitchen inventory (incl. refrigerator) and that it's 'broom clean'. Any additional cleaning (€ 40,00) and/or costs for damage or breakages will be charged of the deposit. The (possibly netted) deposit will be refunded on the account as soon as possible after departure.

DEBIT CARDS / CREDITCARDS

Payments on the camp-site can only be paid in cash. There is an atm in the village La Salvetat sur Aigou.

SITE

The information on this site is presented as accurate and current as possible. Changes in offers, prices, or any other information on this site is subject to change. The content of this site is therefore not legally binding.